VNNOX CARE

Cloud-based LED Screen Digital Management
Monitoring and Maintenance Solution

SOLUTION
OVERVIEW

Fault information
report in 1 minute

Technical support
in 1 hour

Troubleshooting
in 1 day

7X24, real-time LED Screen Status Monitoring

Real-time monitoring and risks&faults reporting of display status, helping you to discover display problems and reduce losses as soon as possible.

LED Screen Digital Management

Online back up, location report, display status monitoring, maintain spare parts and replacement information report.

One- Click LED Screen Diagnosis and Recovery

Obtain the LED screen's key parameters, fault information, and troubleshooting suggestions. VNNOX can also remotely restart the screen, restore configuration files, adjust brightness, etc.

Configuration Files Library

Through the configuration file library, configuration files could be stored and managed with less risks of lose.
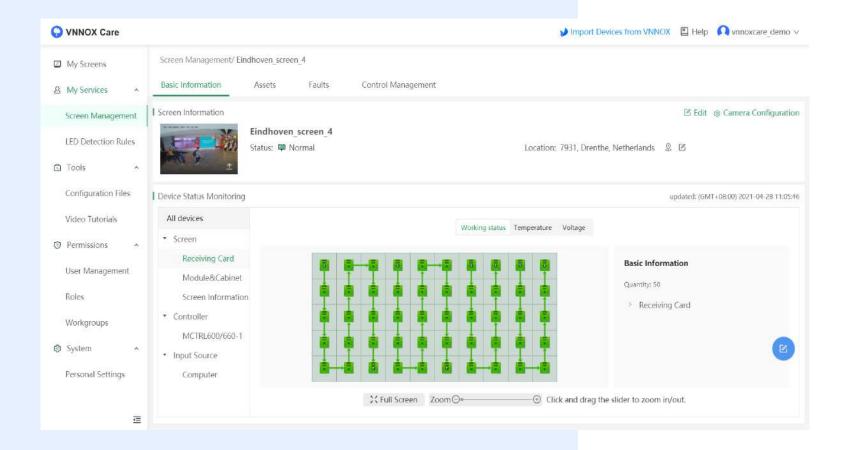
CORE
FUNCTION

LED Monitoring

⊡ Monitor the receiving card temperature, voltage, working status and other data

⊡ Monitor the working status of the sending card

Risks and Fault Alarm

☑ The data plate displays alarm information from time to time;
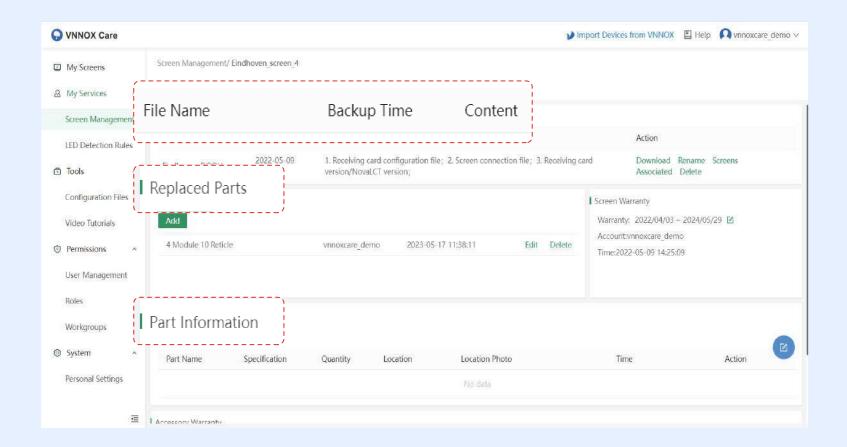
✉ Send Alarm Notifications via Email;

🚨 The alarm rule scope is user-defined.

LED Mangement

📑 Basic display information: Name，Location，System Backup Files， Replaced Parts，Display device information.

After-sale maintenance services

- ☁ Cloud backup of Configuration file
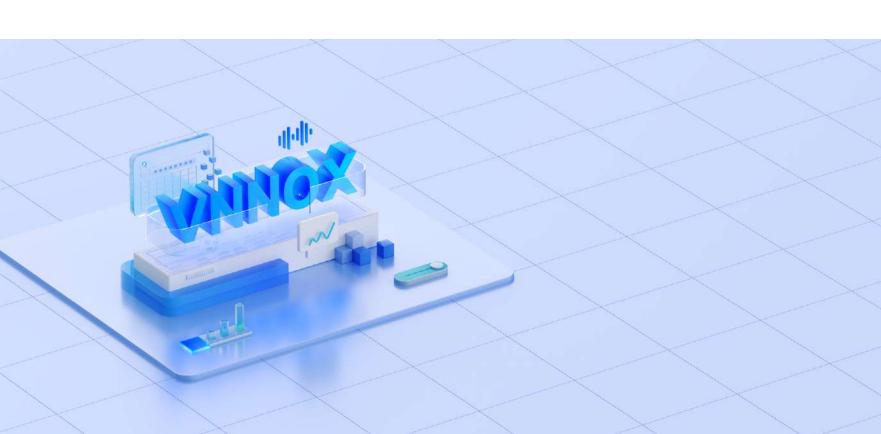- ↺ One-click recovery of screen parameters
- ⬡ Configuration file library
- ⟳ Spare/Replacement Information

- 🛡 Warranty Information
- 📊 LED detection
- ☑ Data report

How to begin:

Enter our website:
https://www.vnnox.com/,
switch the language on the top of the
page, and tap "VNNOX CARE" to log in
or register

Google "VNNOX Care" for login or
registration

Google "VNNOX", enter the website,
and click The "VNNOX Care" button on
the page for login or registratio

SAFETY
QUALIFICATION
CERTIFICATE

Local security policy

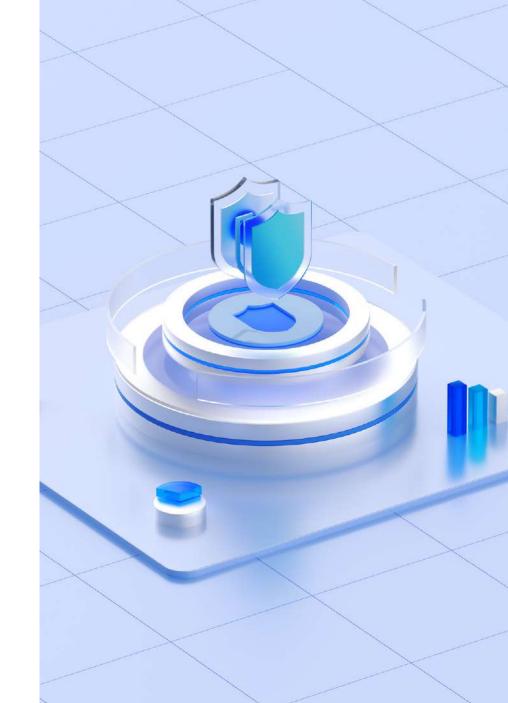Strictly comply with local data security policies

Node data isolation

Ensure that the data of each region is stored on the server within its node

International safety certification

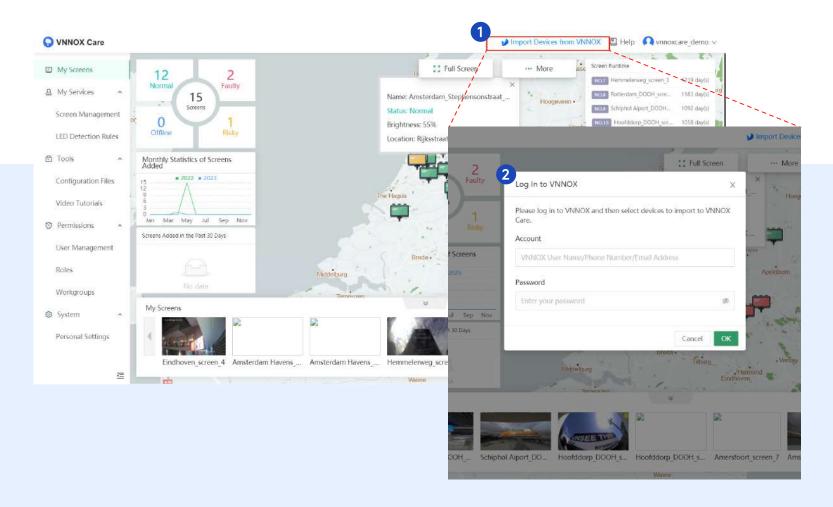Passed the CQC, SGS and ISO/IEC 20000 certifications

HOW TO START WITH
VNNOX CARE

back up the display to the Cloud in several simple
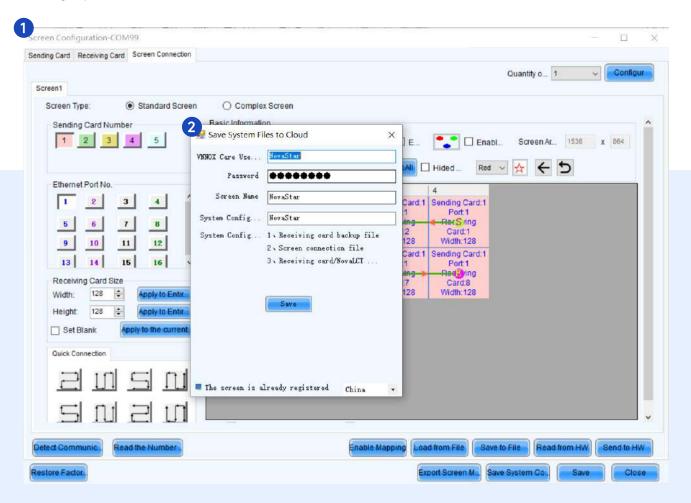step to start monitoring and management.

Import your screen form VNNOX MEDIA

1、Open the APP, select "Import Device from VNNOX" and login the VNNOXiCare account;
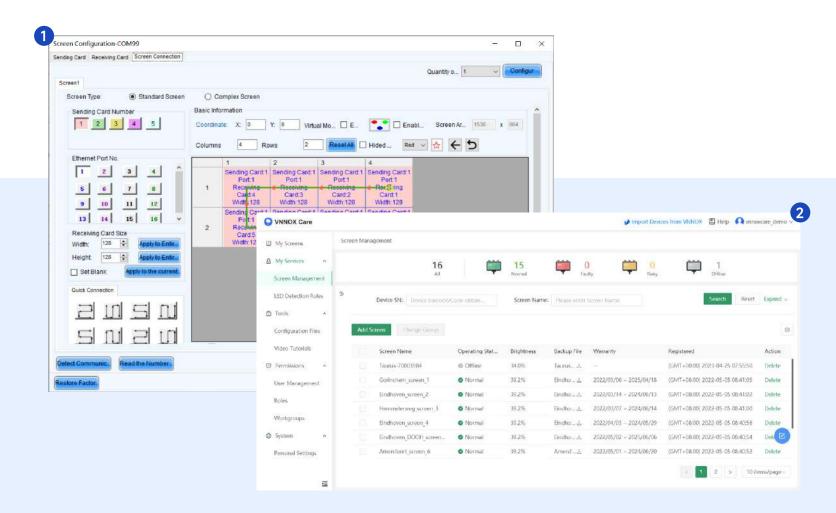
2、Select the LED screen you want to import, and done.

Import your screen by Nova LCT

1、Ensure that the host computer where the LCT is located is networked；
2、Through "Save System Files to Cloud", login the account to successfully bind.
3、Login your VNNOX Care account and connect to the cloud.

Import by VNNOXCARE directly

1、Click "Export Screen Monitoring Data" to export the monitoring data of the currently connected screen.
2、Log in to VNNOX Care and choose My Services > Screen Management to access the screen management page.

NOVASTAR

**Xi'an NovaStar
Tech Co., Ltd.**